

Our Experience & Promise

Our technical department has nearly 50 years of repair experience. CS Sewing services all makes and models, while providing factory trained and certified warranty service on Bernina and BabyLock machines. All of the work we perform carries a minimum 90 day labor warranty. If we do not feel that the value of the machine can support the cost of a repair, we will give you our professional recommendation. It is our pleasure to offer FREE repair estimates while you wait, as well as same day service by appointment. Machines not being serviced in a "same-day" agreement can be dropped off at your convenience anytime during operating hours. Ask us about our repair via UPS if you live out of the area or are one of our many "snowbirds".



**Now Offering
In-House Computer Repair**

Meet The Crew



Chris Branco is CS Sewing's Service Manager. He has been with us for more than 3 years and joined us with a background in business management. Bike repair has been one of Chris's long time hobbies. Bike repair led him to pursuing a career in machine repair.

service@cssewing.com
chriscssewing@gmail.com

Ford Luhrs offers CS Sewing more than 20 years of computer experience. As our I.T Specialist he handles all computer repairs, as well as computer and software education. Ford also came to us with a mechanical background which gave him a great foundation for working into machine repair.



fordcssewing@gmail.com



Scott Kreta oversees all aspects of CS Sewing. With more than 26 years of experience in sewing machine repair, he is known all over the state of Michigan for his expertise. Scott and Jennifer have been happily married for more than 18 years and love working the business together.

scottcssewing@gmail.com

CS Sewing

Service Price List

Is it time for
a tune-up?



**Offering Same Day Service
By Appointment**

CS Sewing

1425 D South Airport Rd West
Traverse City, Michigan 49686

www.cssewing.com

231-946-9751

866-309-4700

Fax: 231-946-9760

CS Sewing

**Your Sewing Machine,
Software & Computer Specialists**

Repair Maintenance Check List

If your machine is not sewing correctly, here are a few things you can do to see if you can fix the problem. If you have tried all these suggestions and the problem still exists, then it's time to call your friendly CS Sewing Repair Technician.

- Rethread the machine both top and bottom making sure that you can feel tension on the thread.
- Rewinding a bobbin may be necessary because sometimes a bobbin gets damaged.
- Change your needle. When changing the needle, make sure that your needle is inserted into your machine as far as the needle will go.
- Open the bobbin area and remove the throat plate, then remove any lint and fuzz that may be accumulating in the hook area.
- If your machine requires sewing machine oil, place a small drop of oil in the hook area. If you do not know if your machine requires oil please call us. If you do not know where to put oil, please visit our web site and click on the video link on a Customer Support Tab.
- If all else fails, turn your machine off and on again. Sometimes rebooting computerized equipment takes care of any hiccups that may be festering.

*Top to Bottom Left to Right:

Complete internal cleaning, oil (if applicable), grease, hone thread path, remove burs in thread path, check and adjust hook-to-needle, feed-to-needle timing, check and adjust feed dog height and travel, forward and reverse balance, update software (if applicable), balance tensions, test sew.

Price List

Estimate for Repair	No Charge
Minimum Bench Charge See technician for details.	\$25.00
Basic Service Complete maintenance all basic and computerized sewing machines. *Top to Bottom Left to Right	\$89.00
Embroidery Modules Clean, lubricate, calibrate to machine test sew.	\$20.00
Sergers / Cover Stitch machines Complete maintenance, *Top to Bottom Left to Right	\$99.00
Computer Repair Perform system updates, improve PC performance, remove dust build up. Billed in 15 minute increments.	\$72.00 hourly
In Home & Industrial Service Includes 1 hour and travel. Additional time billed @ \$72.00 per hour. Outside a 15 mile radius of CS Sewing add .50 per mile.	\$125.00 Base price
Software Installation Installation includes updates, service packs, computer to sewing machine connection test. One software installation comes with the purchase of an embroidery machine purchased from CS Sewing. All additional installs are subject to the charge listed.	\$72.00
Computer Software Education	50.00 hourly
Door to Door Shipping We work out all the shipping details including the box for your machine, shipping labels, and travel arrangements.	49.00

Orchard Room Conference Center Rental

Our conference room is great for meetings, seminars, and craft retreats. The main conference area is 864 sq. ft. There is a bathroom, an adjoining kitchen area, and parking is plentiful. See rates below:

1 Day Weekend

<input type="checkbox"/> Main Conference Area	\$100.00	\$200.00
<input type="checkbox"/> Projector & Screen	\$25.00	\$50.00
<input type="checkbox"/> Chairs & Tables optional		
Weekend = Friday 5pm - Sunday 5pm		

Customer Contact Information

Name	_____
Address	_____ _____
Phone	_____
e-mail address	_____
NOTES	_____ _____ _____ _____

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